

QUALITY POLICY TATRA SPRING POLSKA SP. Z O. O.

The mission of Tatra Spring Poland Sp. z o. o. is to produce the highest quality cosmetics and support our Customers and important interested parties in achieving their business objectives by offering complex services and provide professional customer service.

1. Constant improvement of the quality of products and services,
2. Delivery of high quality comprehensive services in a short time,
3. Continual improvement of the company and development of its employees,
4. Offering safe and high quality products,
5. Meeting Customer requirements and important interested parties,
6. Caring for the environment,
7. Acting in accordance with the law and other regulatory requirements applicable to the products and services.

We achieve these quality objectives through:

1. Applying process approach and planning of Integrated Quality Management System base on risks and opportunities, maintaining and improving implemented and certified Integrated System of Quality Management and GMP compliant with EN ISO 9001 and EN ISO 22716 standards,
2. Constant research of the needs and expectations of important interested parties, and analysis their feedback,
3. Applying a competitive pricing policy,
4. Introduction of new technologies emphasizing the increase of product quality, production time, protection of the natural environment and optimal use of human resources,
5. Systematic improvement of employees' qualifications in order to ensure a conscious and responsible action for quality improvement,
6. Offering special supervision over Customer and external provider property,
7. Undertaking numerous actions reducing adverse impact on the natural environment,
8. Strict adherence to applicable legal, regulatory and other requirements relating to our products, business operations and the natural environment,
9. Ensuring the necessary resources, leadership and full involvement of the Management Board in the development and improvement of the Integrated System of Quality Management and GMP.

Implementation of the Quality, Environment and Industrial Safety Policy belongs to the tasks of each employee. Creating conditions to achieve quality objectives determines the success of the organization, maintaining a strong position on the market, and thus, guarantees employment and decent wages and development of its employees.

We hereby oblige all employees to comply with the Quality Policy and continual improvement in the scope of the Integrated Quality Management System.

